"Our field workers were up and running with Mobilio within days, every technician adapted to the technology and devices within a week of going live..."

Morgan Cowl HTS Engineering Ltd.

Mobilio specializes in:

- **HVAC** companies.
- ♣ Plumbing & Heating contractors.
- Elevator maintenance companies
- ♣ Companies that service field equipment.
- Companies that use work orders.

Mobilio is for you if you have any of the following:

- ♣ Customers that you bill from the office.
- ♣ Customers that pay on site (COD)
- Employees that record time via work orders
- ♣ Customers that have service contracts.
- Use Work Orders to track time and or billings

INTERNET AND WIRELESS





Field Service On-Demand

888-5mobilio (1-888-566-2454) www.mymobilio.com

Field Service On-Demand Web based SaaS (Software as a Service)

Service First with Mobilio



- Dispatch Service Center
- Management Reporting

- **♣** Electronic Time Sheets
- Optional Customer Portal

Mobilio - Service Management

Mobilio provides a complete web-based and wireless field service management solution that will streamline your operations and make your business more efficient. Mobilio connects your office staff directly with your mobile and remote workforce by utilizing wirelessly enabled devices such as handheld computers, PDAs and laptops to seamlessly send mission-critical information to the office, including completed work orders, in real time.

With Mobilio you will not only know what is happening in the field, but will get your information back to the office to streamline your billings and improve customer service. Mobilio also provides you with a complete service management system that interfaces with many back-office accounting systems.



Mobilio develops wireless/mobile software solutions for field service companies, and is a leading provider of field service automation (FSA) systems.

By integrating our innovative web-based application with wireless communications such as rugged PCs, handheld devices (PDA's), and the Internet, Mobilio has created a complete mobile field service solution that increases productivity of mobile and remote technicians.

Mobilio solutions enhance overall worker productivity, reduce operating costs, increase revenues, and enhance customer satisfaction.

Wireless Solutions for a Mobile World

Mobilio Service Center

Acting as your mission-control center, your office staff will have direct contact with everything that is happening in the field in virtually real time. Mobilio provides the ability to dispatch information such as work orders electronically, and the office receives all data from the field as it happens. Furthermore, the Mobilio Service Center provides you with a complete system for managing your service operations, including real-time dispatch, preventative maintenance, equipment analysis, labor timesheets, invoicing, management reports and more.

Back-Office Interface

"Closing the loop", Mobilio maximizes your current software investment by providing interfacing with your Simply Accounting or Quick Books back-office accounting system.



Mobilio Technician

Technicians provided with a wirelessly-enabled device, such as a PDA, handheld computer or notebook, running the Mobilio Field software, can always stay connected with the office in virtually real time.

The work orders they receive from dispatch can be completed electronically with details of work done, check lists, time and materials for the job, customer's signature and gain access to information, such as equipment and service history, all while working in the field.

Service Contracts

Mobilio generates scheduled work orders for equipment covered by Service Contracts. In order to facilitate the process you can include check-lists and any required parts with the work order. Have the choice of your technicians or the office scheduling the service timing to utilize any free time.

Track profitability on the service maintenance contacts with detailed analysis of the work that has been done.